



A Quick Reference Guide to Filing an Accident and Health Claim

When crisis strikes, rest assured that Provident's Claims Department is prepared to respond with prompt, professional and efficient service to meet each of our client's needs.

Department Related Injury or Illness Claims



- Complete the FNOC (available through your department or online at www.providentbenefits.com).
 - The FNOC needs to be signed by the injured or ill person and an authorized member of the department.
 - Enclose wage verification — Acceptable forms include a pay stub that has a gross year to date earned amount, a Schedule C if you are self-employed, or a prior year's tax return with all applicable W-2's.
 - Enclose any related medical documentation that maybe available and relevant to the claim.
 - Mail the above correspondence to:
Provident Agency, Inc.
272 Alpha Drive, PO Box 11588
Pittsburgh, PA 15238
or fax to (412) 963-0148
- File a claim with your organization's Worker's Compensation carrier if applicable.

Line of Duty Death Claims

- Notify County EMA
- Advise Coroner of LODD
 - Encourage family to allow an autopsy in accordance with Firefighters Autopsy Protocol.
- Contact local CISM team
- Notify Local Agent of LODD
- Contact Provident
 - Complete the FNOC (available through your department or online at www.providentbenefits.com).
 - The FNOC needs to be signed by an authorized member of the department.
 - Provide a photocopy of the Beneficiary Designation or a letter from the Secretary or designee of the organization stating that a beneficiary card does not exist.
 - Death Certificate.
 - Autopsy Report
 - Police Report and Newspaper articles

